



Hosted VoIP Phone Systems

Gain the benefits of all the latest office phone technology without the cost involved in buying your own phone system. Your users can be in the same office, at multiple offices, at home or on the road.

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|---|---|---|
| <input checked="" type="checkbox"/> Park | <input checked="" type="checkbox"/> Voicemail | <input checked="" type="checkbox"/> Conference |
| <input checked="" type="checkbox"/> Hold | <input checked="" type="checkbox"/> Auto Attendant | <input checked="" type="checkbox"/> Direct Dials |
| <input checked="" type="checkbox"/> Transfer | <input checked="" type="checkbox"/> Fax to Email | <input checked="" type="checkbox"/> Hunt Groups |
| <input checked="" type="checkbox"/> Caller ID | <input checked="" type="checkbox"/> Phone Directory | <input checked="" type="checkbox"/> Call Forwarding |
| <input checked="" type="checkbox"/> Music On Hold | <input checked="" type="checkbox"/> Paging | <input checked="" type="checkbox"/> Call Queuing |

What's included?

£ 10

PER USER PER MONTH
(minimum of 5 users)

*(Included for free in many of our
Hosted Desktop Packages)*

- Free calls to UK Landlines Direct Dials
- Complete customisation and configuration. Your phone system is tailored to your needs, and unlimited changes are included.
- Up to 30 Concurrent Calls / SIP Trunks
- Redundant Hosting – Your phone system resides in two data centres. In the unlikely event one fails we switch to the backup.
- Private Hosting – Your phone system is not shared, it is completely dedicated to the use of your business.

Your Office

Every office network is different. We can provide advice on configuring Internet connections and networks for voice and data, and ensuring the quality of voice and data. If you need us to come and do any work then that's no problem. We charge simple hourly rates for any work on your office equipment. For more information please visit our website.

To connect to the system each user needs a VoIP handset or softphone installed on their PC or Smart Phone. Our Hosted VoIP Phone System works best with:

Cisco SPA 504G Handsets

AVAILABLE FROM

£ 75
each



Counterpath X-Lite & Bria Softphone

AVAILABLE FROM

£ 0
per user



Get rid of expensive BT Phone Lines

One 'SIP Trunk' is required for each concurrent call you make. Each 'SIP Trunk' costs just £5 per month.

With the right configuration your Internet connection can be used for both voice and data.

The money you save by cancelling your phone lines can be repurposed to upgrade your Internet Connection to the latest Optic Fibre and still save money.

Keep your Existing Phone Numbers

Moving to HTL Support Hosted VoIP Phone System couldn't be easier.

Your existing numbers can be moved from wherever you are in the UK. See our "Number Porting" flyer for costs and details.

Call and Number Costs

CALLS TO KEY DESTINATION	VOIP COSTS (PPM) No Call Setup Fees	BT STANDARD RATES (PPM) 19p Call Setup Fees
Australia	2.50	145
China	1.54	250
France	0.46	75
Germany	2.26	75
Hong Kong	3.34	145
Singapore	0.56	145
Japan	3.90	145
Russia	11.50	145
USA	0.70	70
UK Landline	FREE	17
UK Mobiles	3.58	9 to 22.20

Call Recording

Should you wish to enable the call recording feature your phone system will need additional storage space.

£ **125**
per month

500GB Storage
(Approx 400,000 calls)

£ **175**
per month

1TB Storage
(Approx 800,000 calls)